Docutek DocuFax Local Fax Workstation Requirements

In order to setup a local fax workstation, you would need to do the following:
1) Have a workstation running Windows XP or Windows 2000.

2) Have a modem and an analog phone line connected to the workstation.

3) Make sure that the Windows Fax Service is installed on the workstation. To install the Windows Fax Service, go to Control Panel > Add/Remove Programs > Add/Remove Windows Components and check the box next to Fax Services. Click on Next, and the component will be installed. You may need your Windows installation CD to complete the installation.

4) Ensure that port 80 is open, so http traffic can flow outbound. The Docutek DocuFax system will transmit the received fax over http to your Docutek ERes system.


6) Allow remote connection to the workstation using NetMeeting or whatever other remote connection software you would like.

Once you have done that, we can connect to your workstation and setup your local Docutek DocuFax installation. Please don’t hesitate to contact Docutek Support at support@docutek.com or (650) 286-7300 x2 if you have any questions.